

VRS has become an important part of my communications with the communities that I live in. I enjoy the usage of VRS because it is much more convenient, efficient and less time-consuming than the traditional voice-to-text relay services.

I feel that the rates should increase to at least double of what they are now. If my information is correct, the rate is only at 7 something dollars and that is not sufficient to cover all of the costs and to provide the quality of services that we Deaf and Hard of Hearing people as well as those Hearing who we contact deserve.

If such an increase is not feasible, then perhaps slight increments over time would be effective. Perhaps this year move up to 9 dollars, then 11 and so forth...

Thanks for listening.